

| BLA Boat Ramp Gates FAQ | |
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| Question | Answer |
| How do I get a prox card? | You will receive a prox card when you sticker your boat. |
| What if I want more than one prox card? | You can purchase additional prox cards for \$10.00. Contact the security office 402-235-2243 or the BLA office 402-235-2241. |
| Do I get a new access card each year? | No, you can use the same card each year. |
| Does my access expire? | For lot owners, Access cards are valid for as long as you own the property. For lot leases, access cards are set to expire at the lease end date. Once lease is renewed, the expiration date is changed. Lot owners are responsible for returning and redistributing access cards to new lessees if previous lessee does not renew lot lease. |
| Can I give my prox card to someone else? | You can only give your prox card to members listed on your Membership Information Form. |
| Will the prox card deactivate other cards in my wallet? | No. They will not erase credit card magnetic strips. They could erase some hotel magnetic strip access cards. |
| What if I lose my prox card? | Please report to security at security@beaverlakene.org or 402-235-2243 ASAP. Your prox card or plate will be marked as lost. If found, contact security to enable the prox card. If replacement card is needed, contact the security office 402-235-2243 or the BLA office 402-235-2241 to purchase a \$10.00 replacement card. |
| What if my prox card or vessel trailer plate gets stolen? | Please report to security at security@beaverlakene.org or 402-235-2243 ASAP. Your prox card or plate will be marked as stolen and if used again, Security will be alerted. |
| What if I don't have a boat trailer license plate? | Prox Card, or QR Code via Mobile App can be used. |
| What if I have more then one vessel trailer? | More than one trailer license plate can be enrolled for your access. |
| Does it matter what side my trailer license plate is displayed on? | Trailer plate needs to be installed on the driver's side. Cameras are not aimed at license plates from adjacent lanes. |
| Does the trailer plate access work at night? | Yes, the cameras have LED lights to capture license plates and images at night. |
| How do you download the mobile app? | You will receive an email from BLA with a link to activate your access. Once clicked, it will prompt you to either the apple store or google play store to download the mobile app. Once the app is installed, you can re-click the link to load the credentials to your app/phone. |
| How does the app work? | On your mobile device, launch the "Mobile Credential" app. Once the scrolling QR code is displayed, present the QR code to the camera that is installed on the gate operator where you are parked. |
| Where do I present my Mobile app QR code to? | The camera mounted on the gate operator in your lane. |
| When will the gates be activated? | The week of July 17, 2023. |
| Are the gates restricted by days or time? | No. They will be active 24/7. Winter months the gates will be deactivated. |
| How do I get through the gates? | 1. Prox Card, 2. Trailer License place, 3. QR Code via Mobile App. |
| What if the gate arms are in the open position or removed when I arrive? | You may launch your vessel without presenting your credentials. |
| What if the gate does not open with the trailer plate? | Prox Card, or QR Code via Mobile App can be used. Security Office 402-235-2243 BLA Office 402-235-2241 BLA after hours 402-235-2242. |
| How do I know the difference between a system issue or a privileges revoked? | If the card reader LED changed from Blue to Green and the gate arm does not work, it is a system issue. Plese contact the Security Office 402-235-224, BLA Office 402-235-2241 or BLA after hours 402-235-2242. If the card reader LED changes from Blue to Red, It is a privilege issue and you should contact the BLA office 402-235-2241 to resolve. |
| Who do I contact if my access does not work? | Security Office 402-235-2243 BLA Office 402-235-2241 BLA after hours 402-235-2242. |
| Who do I contact if I can't get off the water? | Security Office 402-235-2243 BLA Office 402-235-2241 BLA after hours 402-235-2242. |
| Who do I contact if I hit the gate arm or bollards? | Please report to security at security@beaverlakene.org or 402-235-2243 ASAP. |
| Am I responsible for damage I cause to BLA property? | Yes, repair costs will be billed to the lot owner. |
| What if I see someone handing their prox card to someone else? | Record the date, time, description of the vessel. Pictures of vehicle, trailer and vessel, license plates and lot numbers would help greatly. Please report to security at security@beaverlakene.org or 402-235-2243. |
| What if I see a non BLA stickered vessel on the water? | Record the date, time, description of the vessel. Pictures of vehicle, trailer and vessel, license plates and lot numbers would help greatly. Please report to security at security@beaverlakene.org or 402-235-2243. |